

Our Quality Policy

Eco-PV is conscious of the challenges and opportunities that the market imposes daily. Pursuing business effectiveness and efficiency means overcoming obstacles and identifying opportunities. Eco-PV decided to establish, achieve and maintain a quality system in compliance with ISO 9001: 2015 international standards to ensure greater efficiency in providing services. Eco-PV, in planning its management system, considered:

- organizational context, by determining the internal and external factors that can influence the ability to achieve results;
- understanding the needs and expectations of the Interested Parties for the Quality Management System;
- determination of own Field of Application: “Commerce and trading of waste such as photovoltaic modules, inverters and electronic components of photovoltaic systems, without holding them”;
- determination of Risks and Opportunities, considering the Organizational Context, needs and Expectations of the interested parties, for each process relating to the products / services present in the Application Field.

To demonstrate the constant commitment to improvement and customer satisfaction, the company has established the following specific objectives:

- to invest in resources in compliance with the requirements for the final product;
- constant monitoring of deadlines for infrastructure control (vehicles, HW, SW ..)
- constant studying on applicable laws and regulations, to avoid fines or closure of job orders;
- choice of qualified suppliers to meet the final requirements set by the customer;
- control of suppliers through prequalification and supervision;
- constant training of employees on Health and Safety at Work issues, to ensure the smooth running of activities, and therefore safeguard employee health;
- adopt advanced systems to safeguard company know-how, through antivirus and daily data backup;
- monitor the efficiency of the Quality System with annual reviews carried out by the Management and through the “Internal Inspections” planned and performed during the year by qualified staff;
- constant monitoring of customers satisfaction.

Eco-PV engages to review its Policy periodically in occasion of Direction reviews, to make it available to interested parties and within its Organization.

Consorzio Eco-PV